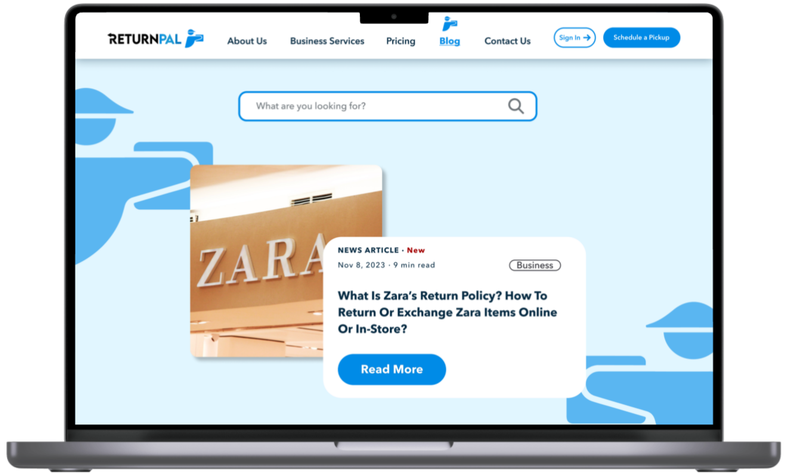
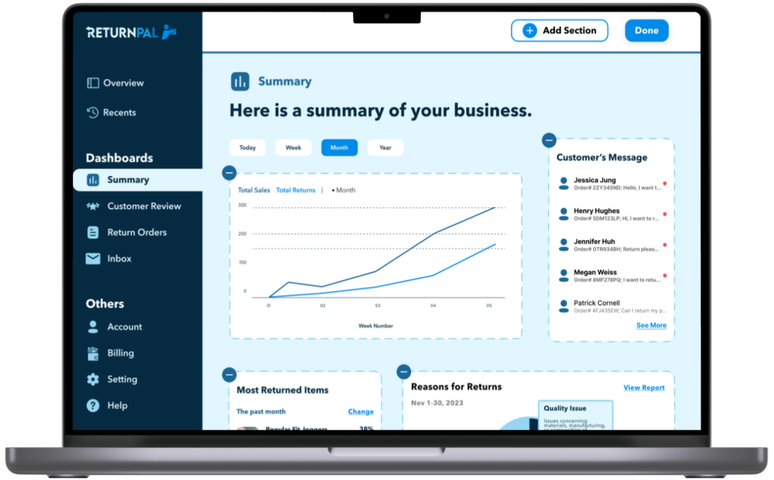
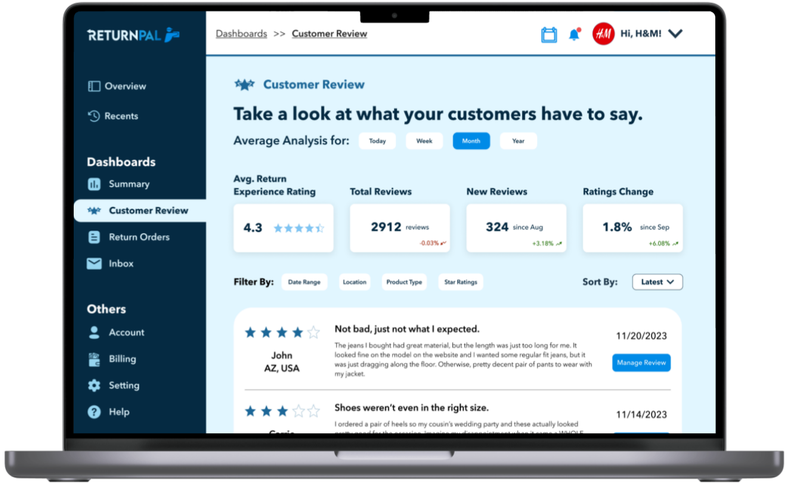
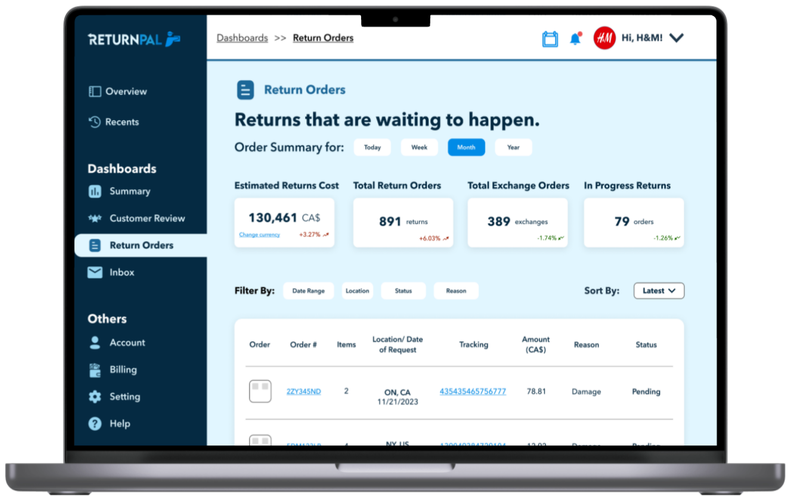
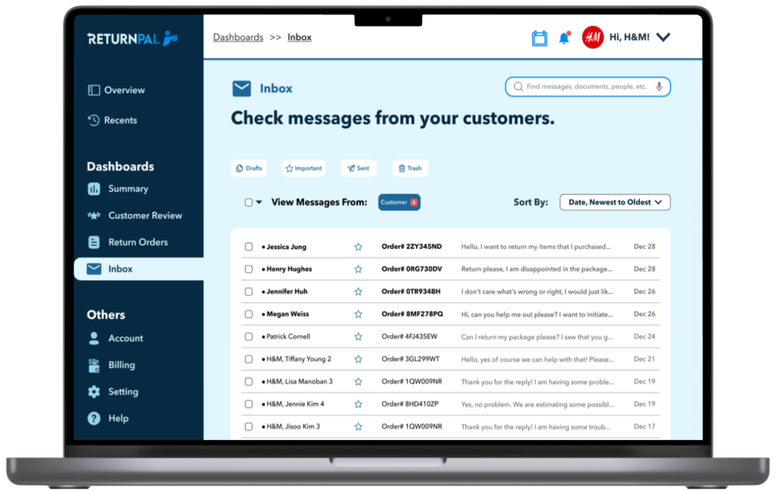
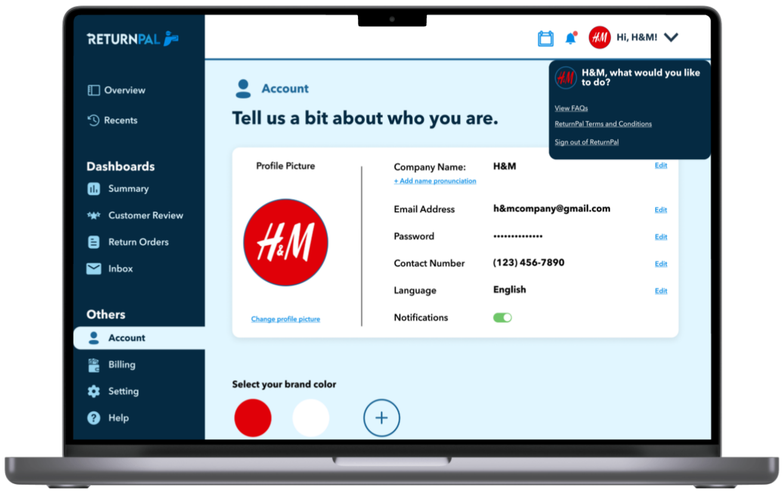

RETURNPAL
About Us
Business Services
Pricing
Blog
Contact Us
Sign In
Schedule a Pickup
What are you looking for?
ZARA
NEWS ARTICLE · New
Nov 8, 2023 · 9 min read
Business
What Is Zara's Return Policy? How To Return Or Exchange Zara Items Online Or In-Store?
Read More


RETURNPAL
Add Section
Done
Overview
Recents
Dashboards
Summary
Customer Review
Return Orders
Inbox
Others
Account
Billing
Setting
Help
Summary
Here is a summary of your business.
Today
Week
Month
Year
Total Sales
Total Returns
Month
Week Number
Customer's Message
Jessica Jung
Henry Hughes
Jennifer Huh
Megan Weiss
Patrick Cornell
See More
Most Returned Items
The past month
Change
Reasons for Returns
View Report
Nov 1-30, 2023
Quality Issue


RETURNPAL
Dashboards >> Customer Review
Hi, H&M!
Overview
Recents
Dashboards
Summary
Customer Review
Return Orders
Inbox
Others
Account
Billing
Setting
Help
Customer Review
Take a look at what your customers have to say.
Average Analysis for:
Today
Week
Month
Year
Avg. Return Experience Rating
4.3
Total Reviews
2912 reviews
-0.03%
New Reviews
324 since Aug
+3.18%
Ratings Change
1.8% since Sep
+6.08%
Filter By:
Date Range
Location
Product Type
Star Ratings
Sort By:
Latest
Not bad, just not what I expected.
11/20/2023
John
AZ, USA
Manage Review
Shoes weren't even in the right size.
11/14/2023


RETURNPAL
Dashboards >> Return Orders
Hi, H&M!
Overview
Recents
Dashboards
Summary
Customer Review
Return Orders
Inbox
Others
Account
Billing
Setting
Help
Return Orders
Returns that are waiting to happen.
Order Summary for:
Today
Week
Month
Year
Estimated Returns Cost
130,461 CA$
Total Return Orders
891 returns
+6.03%
Total Exchange Orders
389 exchanges
-1.74%
In Progress Returns
79 orders
-1.26%
Filter By:
Date Range
Location
Status
Reason
Sort By:
Latest
Order
Order #
Items
Location/ Date of Request
Tracking
Amount (CA$)
Reason
Status
2ZY345ND
2
ON, CA
11/21/2023
435435465756777
78.81
Damage
Pending


RETURNPAL
Dashboards >> Inbox
Hi, H&M!
Overview
Recents
Dashboards
Summary
Customer Review
Return Orders
Inbox
Others
Account
Billing
Setting
Help
Inbox
Check messages from your customers.
Find messages, documents, people, etc.
Drafts
Important
Sent
Trash
View Messages From:
Customer
Sort By:
Date, Newest to Oldest
Jessica Jung
Order# 2ZY345ND
Hello, I want to return my items that I purchased...
Dec 28
Henry Hughes
Order# 0RG730DV
Return please, I am disappointed in the package...
Dec 28
Jennifer Huh
Order# 0TR934BH
I don't care what's wrong or right, I would just lik...
Dec 26
Megan Weiss
Order# 8MF278PQ
Hi, can you help me out please? I want to initiate...
Dec 26
Patrick Cornell
Order# 4FJ435EW
Can I return my package please? I saw that you g...
Dec 24
H&M, Tiffany Young 2
Order# 3GL29PWT
Hello, yes of course we can help with that! Please...
Dec 21
H&M, Lisa Manoban 3
Order# 1QW009NR
Thank you for the reply! I am having some proble...
Dec 19
H&M, Jennie Kim 4
Order# 8HD410ZP
Yes, no problem. We are estimating some possibl...
Dec 19
H&M, Jisoo Kim 3
Order# 1QW009NR
Thank you for the reply! I am having some troub...
Dec 17


RETURNPAL
Hi, H&M!
Overview
Recents
Dashboards
Summary
Customer Review
Return Orders
Inbox
Others
Account
Billing
Setting
Help
H&M, what would you like to do?
View FAQs
ReturnPal Terms and Conditions
Sign out of ReturnPal
Account
Tell us a bit about who you are.
Profile Picture
Change profile picture
Company Name:
H&M
+ Add name pronunciation
Edit
Email Address
h&mcompany@gmail.com
Password
Contact Number
(123) 456-7890
Language
English
Notifications
Select your brand color